

YORBA LINDA FEED STORE

STRAW BALE RENTAL POLICY

We rent our straw bales for \$5 per bale. Any rental longer than 5 days is \$7 a bale.

We require a deposit (\$12.00 per bale) before the delivery and charge the rental fee (\$5.00 per bale) after they have been returned in good condition (dry and intact). We do not charge your credit card for the deposit. We only authorize the amount. Once the bales are picked up you can use any form of payment you would prefer.

The bales are approximately 4'x2'x18" and weigh between 60-70lbs.

We do offer delivery and pick up for an extra fee but would need the address and how many bales you require in order to give you an accurate quote. We can also dolly or setup bales but there is a fee for that service. The fee will depend on how many bales and the difficulty of the setup.

Our delivery hours are the same as our normal business hours:

-Monday-Friday 9:00 a.m. - 5:00p.m.

- Saturday 8:00 a.m. – 4:00 p.m.

- Sunday- **CLOSED**

Any time **before** or **after** those hours would be an added fee.

We can offer a 3 hour window for delivery and pick up of the bales. We will try our best to work with any reasonable time frame you may require. We ask that you give us **3 days** notice of cancelation.

Our delivery policy is that we drop off and pick up the bales. We will offload as far as the truck can reach. We do not drag or dolly the bales to set them up. The bales must be in/near the same location they are dropped off upon pick up. There will be a **minimum \$50** special handling fee for any bales that are dollied or dragged upon pick up or delivery.

Feel free to call or email with any questions.

YORBA LINDA FEED STORE

3782 ROSE DRIVE

YORBA LINDA, CA.

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